

South County Emergency Medical Services **Monthly Update**

March 15, 2015

The cold season continues to keep things relatively quiet at the department. We take advantage of these slower winter months to increase training and education programs within the department, and assure that all of our staff has the necessary continuing education credits to recertify come April. Our crews will be quick to tell you however that they still have to be ready for anything at a moment's notice.

In January South County EMS was called to help evacuate the New England Health Center, the only nursing facility in our regular response area. During a particularly cold spell a sprinkler pipe burst flooding an entire wing of the building. Thankfully N.E. Health Center has a robust emergency action plan and was quick to set up temporary housing for their clients. There were a handful of facility residents however who needed care beyond what was available at the shelter. South County EMS worked closely with Sunderland Fire, N.E. Health Center staff, and Emergency Department representatives to prioritize specific patient needs and determine the most appropriate hospital to evacuate them to. Not only did South County EMS do this efficiently and quickly, we utilized all three ambulances in the process and continued to provide EMS response for other 911 calls at the same time.



Our department is always looking towards the future and is already planning more outreach programs with local organizations. If you or anyone else in your agency is potentially interested in collaborating with our department in any way, please feel free to reach out. Our staff has decades of combined experience in community outreach and education, and are eager to share.

Statistics:

In the first two months of 2015 (January-February), South County EMS responded to 69 calls.

Total Runs (2015):	131
Transports:	107
ALS:	71
BLS:	36
Refusals:	17
Other:	7
Deerfield:	55
Sunderland:	48
Whately:	18
Greenfield:	5
Turners:	0
Conway:	3
Amherst:	0
Hatfield:	1
Ashfield:	0
Shelb. Falls	1

Total Runs (7/1/14 – 12/31/14): 505

Transports:	359
ALS:	212
BLS:	147
Refusals:	120
Others:	26
Deerfield:	257
Sunderland:	141
Whately:	66
Greenfield:	24
Turners:	4
Conway:	6
Amherst:	4
Hatfield:	2
Ashfield:	1

Average response time (from dispatch to arrival on scene): **7:14**

Respectfully,

Chief Zachary Smith, Paramedic
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